



BANBURY PLASTIC FITTINGS LIMITED

Returns Policy.....

We always strive to give our customers the best service possible and we want the products we sell to back that up, so if you've bought any Ex-Stock item (signified by the word 'You Save' under the price) that you're not happy with, then provided you return it to us within 10 Days from date of Invoice, we will offer a full refund on the cost of the goods. All we ask is that any product is returned unused and in it's original packaging and you also have the right to cancel 'You Save' item orders within 7 Days from date of order, unfortunately we cannot offer this undertaking for items we have to order in specially for you.

Please note that parts bought in specially for you and not supplied from stock can only be returned or exchanged if faulty. We're not responsible for return postage and will only refund the cost of any unwanted item, and not the initial postage costs unless the part is found to be 'factory faulty'. This does not affect your statutory rights.

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